



victorian refugee
health network

Victorian Health Sector Refugee and Asylum Seeker Service Capacity Tables

The refugee and asylum seeker health service sector rapidly changes. This document has been prepared to the best of our knowledge as of March 2014.

Purpose of this document

This table was developed by the Victorian Refugee Health Network in conjunction with refugee health service providers in order to identify current practice to identify current gaps in refugee and asylum seeker health service delivery. The table is intended for planning purposes only and is not a referral document. Referral information for refugee health service providers can be found on the Victorian Refugee Health Network website <http://refugeehealthnetwork.org.au/refer/>

How to use this document

In the introductory pages of this document we have provided contextual summary information and statistics. The following A3 pages contain two tables; one for rural Victoria and one for metropolitan Melbourne, with details to assist planners identify capacity and gaps. Health services that are commonly required in early settlement are listed in the far left column. The local government areas (LGA) that receive the highest settlement numbers in regional Victoria and metropolitan Melbourne noted in the header row.

Refugee and asylum seeker health services in Victoria

Funding boost in 2013

In 2013 the state government increased funding for targeted refugee and asylum seeker health programs across the state. This funding provided for expansion of refugee health programs based in community health including the addition of allied health services and bicultural workers; an additional refugee health fellow position based at Dandenong Hospital to meet the regional demand, extra funding for the Victorian Refugee Health Network to continue its work supporting the sector and money for language services including additional funding for the Health Translation Directory.

Refugee and asylum seeker access to health services

The Victorian government has acknowledged due to pre-migration, transit and settlement factors people from refugee backgrounds and asylum seekers have greater difficulty accessing health services and have specific, often preventable health conditions that need to be addressed. Further to that Commonwealth immigration policy is complex and constantly changing, for this reason a number of documents have been developed to assist health providers understand health service access arrangement for refugees and asylum seekers, a number of those documents are listed below.

- Department of Health Victoria's *Guide to asylum seeker access to health and community services in Victoria*: <http://docs.health.vic.gov.au/docs/doc/Guide-to-asylum-seeker-access-to-health-and-community-services-in-Victoria>
- Victorian Refugee Health Network's *Asylum Seeker information sheet for Victorian health services*: http://refugeehealthnetwork.org.au/wp-content/uploads/Asylum_Seeker_factsheet_15March_2013.pdf
- Department of Health Victoria's *Guidelines for Victorian Public Health Services on Community Detention*: <http://docs.health.vic.gov.au/docs/doc/Guidelines-for-Victorian-Public-Health-Services-on-Community-Detention>
- Department of Health Victoria in their document *Community health priority tools* identify Refugees as one of the 5 population to gain priority access to community health services: http://www.health.vic.gov.au/pch/downloads/community_health_priority_tools.pdf

Specialist – primary care integration in refugee and asylum seeker health

A number of initiatives exist across the state to support continuity of care between specialist services and primary health care services and improve access to services for people from refugee backgrounds and asylum seekers. A report was published in 2009 by the Victorian Refugee Health Network which explores issues and approaches *Access to specialist services by refugees in Victoria* available here: http://refugeehealthnetwork.org.au/wp-content/uploads/Specialist_access_reportNov301.pdf

In-reach and outreach

Specialist physicians outreaching on a sessional basis to community health medical clinics or GP super-clinics improves access for people from refugee backgrounds and improved communication between the GP, refugee health nurse and specialist physician. Telehealth has enabled partnerships with rural and regional and out metro sites.

The Refugee Health Nurse liaison model at Dandenong hospital is an example of in-reach model, the nurse (funded by community health and Medicare locals) provides secondary consultation to emergency departments and ward staff about specific social and clinical needs of refugee background clients. The nurse assists with community referrals to appropriate services.

Integrated and shared electronic health record

The Refugee Health Clinical Hub is a web-based clinical hub for GP-Specialist integrated care of refugee patients. It is now fully implemented in refugee clinics in four tertiary care hospitals (RMH, RCH, Dandenong, Geelong). GPs have access to shared care planning through CDMNET, and GPs state-wide are showing interest in the system. For further information visit <http://broadband.unimelb.edu.au/health/monitoring/refugee-health-clinical-hub.html>

Research

A recent national primary health care report by Russell et al¹ named some essential services required to provide high quality primary care to people who are new arrivals via the humanitarian program. This included the ability to provide a comprehensive health assessment, catch up immunisations, specialist referrals, interpreting, be in regular consultation with settlement services and refugee communities, provide secondary consultation to generalist health services, provide ongoing care for complex clients.

¹ Russell, g. et al, *Coordinated Primary Health Care for Refugees: A best practice approach* (2013) Australian National University and Monash University

Statistics

Overview of refugee and asylums seekers living in Victorian and Nationally

	Victoria	National
Bridging Visa E holders ^{2,2} Pre-August 2012 arrivals with work rights ¹	Approx. 9,000 AMES 900	22,773
Held detention ³	407	6101
Community Detention ²	1389	3330
2012/2013 asylum seekers who arrived with a valid visa by plane lodged new application ⁴ (does not take into account people who have lodged applications in previous years waiting for outcomes)	??	8308
Asylum Seeker Resource Centre members ¹	1173 arrived by plane 252 arrived by boat	N/A
Family Visas (tied to subclass 866) 2012/2013 ⁵ July 2013-Oct2013	unknown	1,066 estimate 1200
Permanent protection visas, 1 year ⁶	4,194	
Permanent protection visas, 5 years ⁵	22,872	72,661

² Collected from AMES, Red Cross and ASRC asylum seeker support agencies on December 16th 2013.

³ Immigration Detention and Community Statistic Summary 30th November 2013, Department of Immigration and Border Protection retrieved on 13th January 2014 from < http://www.immi.gov.au/managing-australias-borders/detention/_pdf/immigration-detention-statistics-nov2013.pdf>

⁴ Asylum Trends Australia 2012-12 – Annual Publication, Department of Border Protection retrieved on 13 January 2014 from <<http://www.immi.gov.au/media/publications/statistics/immigration-update/asylum-trends-aus-2012-13.pdf>>

⁵ Department of Immigration and Citizenship Annual Report 2013 retrieved 13th January 2014 from <<http://www.immi.gov.au/about/reports/annual/2012-13/pdf/2012-13-diac-annual-report.pdf>>

⁶ Extracted from Department of Immigration and Border Protection Settlement Reporting Facility (<http://www.immi.gov.au/settlement/>) on 8th January 2014

Permanent protection visas granted, top 10 Victorian settlement Local Government Areas

1 Dec 2012 – 1 Dec 2013 (1 year)⁷

Hume	963
Greater Dandenong	572
Maroondah	394
Greater Geelong	287
Brimbank	280
Casey	244
Wyndham	249
Greater Shepparton	173
Maribyrnong	151
Mildura	124
Total Top 10 Arrivals	3437
Total Other Arrivals	736
Total Invalid/Unknown	21
Total Arrivals for Report Period	4194

1 Dec 2008 – 1 Dec 2013 (5 years)¹

Greater Dandenong	4152
Hume	3534
Casey	1993
Brimbank	1886
Wyndham	1423
Maroondah	1281
Greater Geelong	1021
Maribyrnong	853
Whittlesea	851
Greater Shepparton	664
Total Top 10 Arrivals	17658
Total Other Arrivals	5129
Total Invalid/Unknown	85
Total Arrivals for Report Period	22872

Regional and regional settlement 1 December 2008 – 1 December 2013 (5 years)¹

Greater Geelong	1021
Greater Shepparton	664
Greater Bendigo	342
Mildura	332
Wodonga	149
Swan Hill	124
Ballarat	59
Latrobe	30
Colac-Otway	29
Hindmarsh	22
Total Top 10 Arrivals	2772
Total Other Arrivals	98
Total Arrivals for Report Period	2870

Key points about statistics:

- Disaggregated asylum seeker data continues to be difficult to obtain
- Rural settlement over the past 5 years is 12.5%

⁷ Extracted from Department of Immigration and Border Protection Settlement Reporting Facility (<http://www.immi.gov.au/settlement/>) on 8th January 2014

Acronyms and abbreviations

BVE	Bridging visa E
CD	Community Detention
CDMNET	
CHS/C	Community Health Services/Centres
DH	Department of Health
EFT	Effective Full Time
EMML	Eastern Melbourne Medicare Local
GP	General Practice/General Practitioner
HSS	Humanitarian Settlement Support
ID	Infectious Diseases
INWMML	Inner North West Melbourne Medicare Local
LGA	Local government area

M&CH	Maternal and Child Health
MR&NWMML	Macedon Ranges and North Western Melbourne Medicare Local
NMML	Northern Melbourne Medicare Local
RCH	Royal Children's Hospital
RHN	Refugee health nurse(s)
RHP	Refugee health program
RMH	Royal Melbourne Hospital
SEMML	South Eastern Melbourne Medicare Local
SWMML	South Western Melbourne Medicare Local
TB	Tuberculosis
VIDS	Victorian Infectious Diseases Service
Vit D	Vitamin D

Refugee Regional Settlement Sites: Health Service Capacity

	GREATER GEELONG	GREATER SHEPPARTON	GREATER BENDIGO	MILDURA	WODONGA	SWAN HILL	BALLARAT	LA TROBE VALLEY
POPULATION STATISTICS								
Refugees								
5 year arrival data 1 Dec 2008 - 1 Dec 2013 ⁸	1026	633	342	332	149	124	59	30
1 year arrival data 1 Dec2012 – 1 Dec2013 ³	287	173	101	124	13	3	8	0
Asylum Seekers ⁹	LGA level data not available; 9000 BVE holders ¹⁰ and 1389 people in community detention in Victoria ¹¹							
Comments about demographics					Many services provided across the border in Albury			
DEPARTMENT OF HEALTH REGION	Barwon South Western	Hume	Loddon Mallee	Loddon Mallee	Hume	Loddon Mallee	Grampians	Gippsland
MEDICARE LOCAL								
REFUGEE AND ASYLUM SEEKER HEALTH COORDINATION NETWORKS	Local Settlement Planning Committee Refugee Health Planning Sub-group	Local Settlement Planning Committee Refugee Health Planning Sub-group	Local Area Co-ordination bimonthly meeting at Sunraysia Mallee Ethnic Communities Council Local Settlement Planning Committee Refugee Health Planning Sub-group	Local Area Co-ordination bimonthly meeting at Sunraysia Mallee Ethnic Communities Council Local Settlement Planning Committee	? linked with Albury	Local Settlement Planning Committee	Local Settlement Planning Committee	Local Settlement Planning Committee
	Statewide: Victorian Refugee Health Network							
REFUGEE HEALTH PROGRAMS IN COMMUNITY HEALTH								
Community health centre and program names and staffing	Geelong Barwon Health - Corio Community Health Centre Nurse 1.5 EFT Allied Health 0.6EFT	Primary Care Connect Team Leader Nurse 0.9 EFT Bi-cultural worker	Bendigo Community Health Service Nurse 0.4 EFT Medical practice co-located see details	Sunraysia Community Health Service Nurse 1.5 EFT Allied Health 0.5 EFT Torture and trauma	x	Swan Hill District Health Nurse 0.4EFT	Ballarat Community Health Centre Nurse 0.5EFT	Latrobe Community Health Service - Moe Nurse 0.5 EFT

⁸ According to Department of Immigration and Border Protection settlement reporting facility (<http://www.immi.gov.au/settlement/>), local services may have more accurate numbers about the number of people living in their area.

⁹ There is no LGA level data available, see statistics summary table on page 3 for statewide data.

¹⁰ Collected from AMES, Red Cross and ASRC asylum seeker support agencies on December 16th 2013.

¹¹ Immigration Detention and Community Statistic Summary 30th November 2013, Department of Immigration and Border Projection retrieved on 13th January 2014 from < http://www.immi.gov.au/managing-australias-borders/detention/_pdf/immigration-detention-statistics-nov2013.pdf>

	GREATER GEELONG	GREATER SHEPPARTON	GREATER BENDIGO	MILDURA	WODONGA	SWAN HILL	BALLARAT	LA TROBE VALLEY
		0.6EFT Allied Health .6 EFT Torture and trauma counselling co-located see details below	below Settlement services (HSS+SGP) co-located Refugee Action Program 0.8 EFT Housing Workers Bicutural worker 1EFT Community Guide Volunteer	counselling co-located see details below				
	Statewide: Refugee Health Nurse facilitator							
General Practices Bulk-bill. Refugee health assessment Uses interpreters or is multilingual	Private practice GP actively working with refugee clients in Corio (2 GPs) Geelong City Medical Clinic provides bulk billing after \$60 registration fee for new patients MedicAid Medical Clinic	Private practice GPs working with RHN No CHC GP	Bendigo Community Health (Multi-location organisation – Eaglehawk and Kangaroo Flat, Central Site – must live in the catchment to access GPs). 7 GPs + registrars Limited number of bulk-billing private practices.	TriStar clinic complete refugee health Ax on Thursday mornings	Daintree Medical Centre work with est. community, but do not do initial health assessment Gateway Superclinic want to engage more with refugee community. The Practice nurse attended Foundation House training	Tri-Star clinic (Afghan Doctor) Swan Hill Medical Group	4 GPs in community health centre working with refugees 2 private GPs	RHN located in medical serve with 4 Gps
SPECIALIST SERVICES with special programs and/or specific capacity to work with people from refugee backgrounds and asylum seekers								
Paediatrics	Geelong Hospital, Immigrant/Refugee Health Clinic Every second Tuesday	General Paeds Clinic	M&CH Bendigo Community Health Central site (Hargreaves St) has a female doctor and is bulk-billed on Thursdays for young people	use local paediatric services difficult to access ?Use of telehealth with Royal Children's Hospital			Immigrant paediatric health clinic One day per month	No Refer to Royal Children's Hospital or Dandenong Hospital
	Statewide: Royal Children's Hospital Immigrant and Refugee Health Clinic Paediatric Refugee Health Fellow							
Infectious Diseases Physician	Geelong Hospital, Immigrant health clinic Tuesday mornings	Monthly clinic on Tuesday Shepparton Medical Centre – Tom Schulz	Bendigo Outpatients Department, ID, half day monthly, long waiting list, outreach from Austin, patients travel from elsewhere Mainly hepatitis	TriStar clinic have two days a month face to face visit from a Melb ID physician.Follow up with weekly telemedicine for most conditions.		Telehealth, Tristar team. Tom Shultz	Use the outpatients at Public Hospital responding better with interpreters etc.	West Gippsland Healthcare Group have ID Physician Thursday only
	Statewide: Victorian Infectious Diseases Service ID Refugee Health Fellow							
TB Undertaking Physician All TBUs for adults are undertaken at Western Health,	Immigrant Health clinic OK to do, needs to be organised Dan O'Brien, Eugene Athan	Arrangement in place in past? Current arrangement? Need to check current	One off arrangement in place in past via Bendigo Health and Dr Mary Holland GP,	Physician providing some sort of TB services Bev Biggs	?Garden's Medical Centre in Albury		Children attend paediatric immigrant clinic. Adults attend public hospital or private rooms and are bulk	No capacity. Currently no system in place for TB patients and would necessitate travel to

	GREATER GEELONG	GREATER SHEPPARTON	GREATER BENDIGO	MILDURA	WODONGA	SWAN HILL	BALLARAT	LA TROBE VALLEY
Footscray unless one-off arrangements in place. Children are seen at Royal Children's Hospital.		arrangements.	need to check current arrangements.	Referral pathways need to be further defined.			billed.	closest service, eg Dandenong
MATERNITY								
MENTAL HEALTH	Torture & Trauma Counselling: Glastonbury Family Services supported by Foundation House	Torture & Trauma Counselling: Primary Care Connect supported by Foundation House, team includes a .4 Afghani Bi-Cultural Worker who facilitates Afghan group program Primary Care Connect developed links with Primary Mental Health and Headspace	Torture & Trauma Counselling: Bendigo Community Health Centre supported by Foundation House	Torture & Trauma Counselling: Sunraysia Community Health Service supported by Foundation House	Torture & Trauma Counselling: STARTTS (NSW) Foundation House has provided training to Gateway Community Health Counsellors		Torture & Trauma Counselling: Ballarat Community Health Centre supported by Foundation House	Torture & Trauma Counselling: La Trobe Community Health Service supported by Foundation House
ORAL HEALTH Refugees & asylum seekers priority access & fee waiver for public oral health services	Barwon Health: Belmont (all ages) Corio (all ages) Newcomb (all ages)	Goulburn Valley Health (all ages)	Bendigo Health Care Group (all ages)	Sunraysia Community Health Services (all ages), access enabled through Refugee Health Nurse which has resulted in good outcomes	Gateway Community Health Centre		Ballarat Dental Health Services (all ages)	Latrobe Community Health Service: Churchill (all ages) Moe (all ages) Morwell (all ages) Warragul (children only)

Metro Settlement Sites: Health Service Capacity

	SOUTHERN GREATER DANDENONG AND CASEY	HUME	BRIMBANK AND WYNDHAM	MAROONDAH	MARIBYRNONG	WHITTLESEA	MORELAND	MELTON	DAREBIN	MELBOURNE	YARRA
POPULATION STATISTICS											
Refugees	These numbers do not reflect the number of people attending services. For the numbers of people who access services contact the refugee health services.										
5 year arrival data (1 Dec 2008 - 1 Dec 2013 ¹²)	Greater Dandenong 4152 Casey 1993	3534	Brimbank 1886 Wyndham 1423	1281	853	851	502	448	392	197	230
1 year arrival data (1 Dec 2012 – 1 Dec 2013 ¹⁰)	Greater Dandenong 572 Casey 244	963	Brimbank 280 Wyndham 249	394	151	69	73	103	24	18	11
Asylum Seekers	LGA level data not available; 9000 BVE holders ¹³ and 1389 people in community detention in Victoria ¹⁴										
Comments about demographics	Established communities from Afghanistan and Sri Lanka therefore new arrivals move to the area due to community links.	Migrant Immigration Transit Accommodation Asylum seeker transit accommodation for people being released from detention on BVEs.	Asylum seeker transit accommodation for people being released from detention on BVEs		Maribyrnong Detention Centre Asylum seeker transit accommodation for people being released from detention on BVEs			Direct settlement of Chin, Sudanese, Iraqi and Iranian, 200 visa holders.	RHN see refugee and asylum seekers residing in other LGAs, e.g. city of Whittlesea, Banyule and part of Moreland. 194 new clients from 1/1/2013 to 30/12/2013	Central service so people travel from outer suburbs Established refugee communities live in this area North Melbourne accommodation for people on CAS-transitional The service has seen 1179 clients (5years). 264 (1 year Referrals come from LGAs - esp Asylum Seekers. Returning clients from other LGAs who may have moved out off this area.	Central service so people travel from outer suburbs Established refugee communities live in this area
Comments											

¹² According to Department of Immigration and Border Protection settlement reporting facility (<http://www.immi.gov.au/settlement/>), local services may have more accurate numbers about the number of people living in their area.

¹³ Collected from AMES, Red Cross and ASRC asylum seeker support agencies on December 16th 2013.

¹⁴ Immigration Detention and Community Statistic Summary 30th November 2013, Department of Immigration and Border Projection retrieved on 13th January 2014 form < http://www.immi.gov.au/managing-australias-borders/detention/_pdf/immigration-detention-statistics-nov2013.pdf>

	SOUTHERN GREATER DANDENONG AND CASEY	HUME	BRIMBANK AND WYNDHAM	MAROONDAH	MARIBYRNONG	WHITTLESEA	MORELAND	MELTON	DAREBIN	MELBOURNE	YARRA
DEPARTMENT OF HEALTH REGION	Southern Metropolitan	North and Western Metropolitan	North and Western Metropolitan	Eastern Metropolitan	North and Western Metropolitan	North and Western Metropolitan	North and Western Metropolitan	North and Western Metropolitan	North and Western Metropolitan	North and Western Metropolitan	
MEDICARE LOCAL(S)	SEMMML	NMML	MR&NWMML SWMML	EMML	MR&NWMML	NMML	INWML NMML	MR&NWMML	NMML	INWMML	INWMML
REFUGEE AND ASYLUM SEEKER HEALTH COORDINATION NETWORKS	Refugee Health Advisory Group DH Regional management forum - Asylum seeker working group	Hume Multicultural Workers Network Meeting DH Regional management forum	Western Melbourne Refugee and Asylum Seeker Health Working Group (meets 3 monthly) DH Regional management forum	Eastern Region Refugee health network (meets 3 monthly) Eastern Region Immunisation Committee MYSPAN (refugee youth)	Western Melbourne Refugee and Asylum Seeker Health Working Group (meets 3 monthly) DH Regional management forum BVE Innovative Support Network	Northern Refugee health working group DH Regional management forum	Northern Refugee health working group DH Regional management forum	Western Melbourne Refugee and Asylum Seeker Health Working Group (meets 3 monthly) DH Regional management forum	Northern Refugee health working group DH Regional managemen t forum NERSIN (North east region settlement issue network)	Northern Refugee health working group DH Regional management forum	
	Statewide: Victorian Refugee Health Network										
REFUGEE HEALTH PROGRAMS IN COMMUNITY HEALTH											
Community health centre and program names and staffing	Monash Health Asylum Seeker and Refugee Health Clinic ¹⁵ GP 1.1 EFT Nurse 5.41 EFT Psychology 1.5 eft Physio .8 eft Paediatric allied health .10 EFT Bicultural worker 1.0 eft Admin 1.6 Allied health assistant .21 eft Community development workers .84 Psychiatry .28eft consultant/ .5 registrar	Dianella Community Health Team leader 0.3EFT Nurse 1.7 EFT Physio 0.4EFT Social Work 0.4 EFT Refugee Access Worker 0.1 EFT Admin Support 0.2 EFT	ISIS Primary Care – Refugee Health Program across two sites Brimbank and Wyndham Brimbank Nurse 1.5 EFT Funded RHNs 2EFT CHC fundi Wyndham Nurse 1.5 Funded RHNs 2EFT CHC funding	EACH Ltd. Social and Community Health Nurse 1 EFT RHN funded 1EFT CHC funded Allied Health Physio 0.4 EFT	Western Region Health Centre Nurse 2EFT Allied Health 0.8 EFT	Plenty Valley CHC Nurse 1EFT Allied Health 0.8 EFT	No refugee health teams Moreland Community Health Centre	Djerriwara Community Health Nurse 2EFT funded by CHC	Darebin Community Health Centre Nurse 1EFT	Doutta Galla : Refugee Health Nurse Program. GPs / RH Nurse / Clinic Nurse & Immunisation Nurse Referrals to other services including FRRAEP / African Community Access Worker & Allied Health as required by the individual client.	North Yarra Community Health ??

¹⁵ represents refugee health designated eft, the above eft is supplemented by community health resources

	SOUTHERN GREATER DANDENONG AND CASEY	HUME	BRIMBANK AND WYNDHAM	MAROONDAH	MARIBYRNONG	WHITTLESEA	MORELAND	MELTON	DAREBIN	MELBOURNE	YARRA
	Infectious diseases .4 Paediatrician .2										
GENERAL PRACTICES Bulk-bill Refugee Health Assessment	Monash Health Asylum Seeker and Refugee Health Clinic Private GPs supported by SEMML	Dianella Community Health GP clinic – two half day asylum seeker clinics, inc female GP Private bilingual GPs in Hume region Dianella Northern Division of GPs	ISIS Deer Park ISIS Wyndham campus	Limited community health and private GPs EACH Refugee Health nurse works closely with the few local providers in the region and their practice nurses.	Western Region Health Centre GP practice Private clinics		Yes in Community Health Centre		Darebin Community health Centre has 3 GPs in CHC. RHN works very closely with a numbers of private GPs in local areas and their practice nurses.	All Clients are Bulk Billed	
	Statewide: Refugee Health Nurse facilitator										
SPECIALIST SERVICES with special programs and/or specific capacity to work with people from refugee backgrounds and asylum seekers											
Paediatrics	Asylum Seeker & Refugee Heath Clinic Currently at Dandenong Hospital. To be co-located at Thomas St Dandenong from April 2014.	Paediatric fellow at Dianella CHC. Referred to local Paediatricianx2 No specific refugee paed clinic	Brimbank - Paediatric refugee clinic every alternate Thursday Wyndham - Thursday am fortnightly	Maroondah and Box Hill hospital M&CH nurse based. at EACH Social and Community Health Partnership between EACH Refugee Health Program and Blackburn English Language School to run fortnightly outreach nurse clinics for adolescents	Western Region Health Centre has a visiting paediatrican 3 Tuesdays per month	Royal Children's, Immigrant & Refugee Health Clinic	Royal Children's, Immigrant & Refugee Health Clinic	Djerriwara Community Health has a visiting paediatrican one day per month	One day a month	Medical Services / Immunisation Services / Speech Pathology / Physiotherapy / Dental Services / Podiatry / Community Asthma Program / Occupational Therapy / Child & Family counselling.	
	Statewide: Royal Children’s Hospital Immigrant and Refugee Health Clinic and Paediatric Refugee Health Fellow										
Infectious Diseases Physician	Asylum Seeker & Refugee Heath Clinic Currently at Dandenong Hospital. To be co-located at Thomas St Dandenong from April 2014.	Referred by private GPs unknown where they are referred Northern Health ID clinic	Brimbank - Travel to Royal Melbourne Hospital VIDS Wyndham - Monthly clinic with visiting RMH physician - Wed PM	Referral to Box Hill or Maroondah ID clinics	Western Region Health Centre has a clinic with visiting RMH physician, 3 afternoons per month	Royal Melbourne Hospital VIDS	Royal Melbourne Hospital VIDS		Referred to Austin Hosp and ID clinic Royal Melbourne and now Northern hospital	Attends Weekly on aThursday Morning for 4 hours. (Does not see children)	
	Statewide: Victorian Infectious Diseases Service and ID Refugee Health Fellow										

	SOUTHERN GREATER DANDENONG AND CASEY	HUME	BRIMBANK AND WYNDHAM	MAROONDAH	MARIBYRNONG	WHITTLESEA	MORELAND	MELTON	DAREBIN	MELBOURNE	YARRA
MATERNITY	<p>Nurse liaison available to support clients at hospital and to refer to AS&RHC for ongoing support.</p> <p>Currently working on an integrated maternity model of care (anti natal/ inpatient and postnatal) across Monash Health utilising maternity and refugee health specific resources.</p> <p>Healthy Mothers, Healthy Babies</p>	Healthy Mothers Healthy Babies prioritize refugee women	<p>Wyndham - ISIS Primary Care - Maternity shared care monthly clinic</p> <p>Outreach midwife clinic in partnership with Sunshine hospital.</p>	EACH Social and Community Health - Nurse and GP staffed Women's Health Clinics– 4 days per week focussed on sexual and reproductive health	Outreach midwife clinic in partnership with Sunshine hospital.					<p>Referred to Royal Womens.</p> <p>There is a shared care clinic by the Womens' Hospital at DGCHS Tuesday manes but for migrants who have been here a number of years.</p>	
MENTAL HEALTH	<p>Asylum Seeker and Refugee Health Clinic.</p> <p>Mental Health Care Pathways developed for south east region to assist with appropriate and timely referrals.</p> <p>Torture and trauma counselling Foundation House Dandenong.</p>	Torture and trauma counselling Foundation House Brunswick	Torture and trauma counselling Foundation House Sunshine	<p>Mental health nurse 0.8 EFT</p> <p>Access to family counsellor support.</p> <p>Children Group (early intervention program)</p> <p>Torture and trauma counselling Foundation House Ringwood</p>	<p>Western Regional Health Centre, Community Health Counsellors</p> <p>Refugee Community Mental Health Workers Mon-Thurs</p> <p>Torture and trauma counselling Foundation House Sunshine</p>	Torture and trauma counselling Foundation House Brunswick	Torture and trauma counselling Foundation House Brunswick	Torture and trauma counselling Foundation House Sunshine	Torture and trauma counselling Foundation House Brunswick	<p>Mental Health Nurses who assess and assist in care of cliwents with Mental Health Illnesses</p> <p>Mental health Nurse</p> <p>Visiting psychiatrist</p>	
Statewide: Victorian Transcultural Mental Health Service											
ORAL HEALTH	<p>Monash Health oral health</p> <p>Refugees & asylum seekers priority access & fee waiver for public oral health services</p>	<p>Dianella Community Health</p> <p>Priority Access</p> <p>Fee waiver</p> <p>Refugee Dental Screening Clinics by language</p>	<p>ISIS Primary Care - Brimbank (all ages)</p> <p>ISIS Primary Care - Wyndham (all ages)</p>	<p>All ages – tri-aged through fortnightly clinic to assess priority clinical need for adults.</p> <p>Children booked into first available appointment.</p>	Western Region Health Centre (all ages)	Plenty Valley Community Health	Merri Community Health Services (all ages)		<p>Darebin Community Health Service:</p> <p>East Reservoir (all ages)</p> <p>Northcote (all ages)</p> <p>PANCH (all ages)</p> <p>Dianella community Health (all ages)</p>	DGCHJS Dental services has 4 chairs at Kensington and 7 chairs at Niddrie.	