

**Services for people with disability
who have refugee backgrounds**

Victorian Refugee Health Network



Easy English



Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**

- we write what the hard word means.



You can get someone to help you

- read this book

- understand this book



- find more information.

About this book



This book is about a report written by the Victorian Refugee Health Network.



The report is about

- the needs of people with disability who have **refugee backgrounds**

and

- services in north Melbourne areas.

Refugee background means people who have had to leave their country because

- something bad has happened to them
- something bad might happen to them.



Services in north Melbourne areas



The National Disability Insurance Scheme has changed how health and disability services work.

More people with disability who have refugee backgrounds have come to north Melbourne areas since 2012.



People with disability who have refugee backgrounds find it hard to get services in north Melbourne areas.

What are the problems?

People with disability who have refugee backgrounds may find it hard to



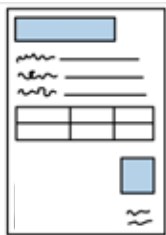
- understand how services work



- go to doctor visits



- talk to doctors or nurses



- get reports about their disability



- get support services when needed.

Some people who have refugee backgrounds have a disability we do **not** understand.



Some people with disability who have refugee backgrounds do **not** have the aids they need. For example, a walking aid.

Settlement problems

It is hard to **settle** in a new country.

Settle means to be part of a new community.

For example



- learn a new language



- find a house



- use public transport



- get education



- get a job

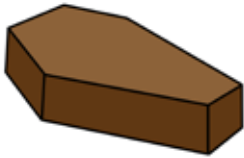


- get help from government services.

Some people with disability who have refugee backgrounds have



- been hurt
- seen people get hurt



- seen people die.



These people need more help to settle.

What needs to happen?

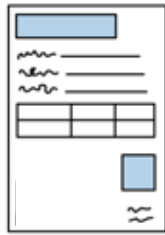


The report has information about how to make services better for people with disability who have refugee backgrounds.

For example, we need to make it easier for people to get



- health services



- doctor reports



- aids and equipment



- accessible transport



- support services



- clear information from service providers.



The report was based on

- research
- talks with people who work in this area.



Now we want to talk to people with disability who have refugee backgrounds and their carers to ask their ideas.



More information

For more information contact the Victorian Refugee Health Network.



Call 03 9389 8900



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Scope's Communication and Inclusion Resource Centre

wrote the Easy English in July, 2018. www.scopeaust.org.au

To see the original contact the Victorian Refugee Health Network.

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